



## Quality Policy

- ◆ As a provider of urban bus transport services, Path Transit will continually strive to provide a high standard of service to customers.
- ◆ Our acceptance in the market and the company's success in a competitive environment requires a total commitment to quality by all staff.
- ◆ The company is committed to provide clients with reliable, safe quality bus services that are in compliance with specified requirements.
- ◆ Our quality policy is to operate and maintain a Quality Management System in accordance with AS/NZS ISO 9001-2008.
- ◆ Our success in this endeavour is dependent on the commitment of all employees to provide quality products and services through a common and systematic approach.
- ◆ Our commitment to ongoing skill enhancement, work practices and innovative thinking enables our goals to be achieved.
- ◆ Implementation of Quality Management is the shared responsibility of all employees and I offer my full support, enthusiasm and commitment to Quality Assurance and believe it is a key element in the success of our company.

In fulfilling the objectives of this policy, management is committed to regular consultation with employees to ensure that the policy operates effectively and that quality issues are regularly reviewed to ensure ongoing improvement.



  
James Edmiston  
State Manager WA I Bus  
**Keolis Downer**